

Team Tracking allows users in a group to monitor the position of multiple team members time using a paired smartphone*. You can view their location, direction, and speed, and send messages from the field.

NOTE: Team Tracking is free, but can significantly increase byte usage. Team Tracking is only available on Professional Byte-Based plans. Contact the Professional Sales team for plan pricing and details.

⚠ WARNING

See the *Important Safety and Product Information* guide in the product box for product warnings and other important information.

Messaging, tracking, and SOS functions require an active satellite subscription. Always test your device before you use it outdoors.

NOTICE

Some jurisdictions regulate or prohibit the use of satellite communications devices. It is the responsibility of the user to know and follow all applicable laws in the jurisdictions where the device is intended to be used.

Enabling Team Tracking

NOTE: Only professional account admins can enable Team Tracking.

1. Log into your Garmin Explore account at explore.garmin.com.
2. From the **Settings** tab, select the **Team Tracking** tab.
3. Select **Team Tracking: Off** to turn on Team Tracking.

Note: Team Tracking is turned off by default.

4. Read the warnings carefully, and make sure you fully understand the byte usage associated with Team Tracking.
5. If you agree to the plan selection and byte usage, select both checkboxes, and click **Start Team Tracking**.

Team Tracking: On appears green.

6. Click **Estimate Byte Usage** to estimate total byte usage per month, per user, with Team Tracking enabled.

Configuring Team Tracking

1. From the **Groups and Users** tab, select a group, and click **Group Settings**.
2. From the **Team Tracking** tab, select **Make this a Team Tracking group**.
3. Select which group members will contribute to Team Tracking and which members will receive Team Tracking.

NOTE: Contributors can only send tracking data. Receivers can only receive tracking data, and cannot contribute data. Devices that are both contributors and receivers can send and receive tracking data.

4. Click **Send** to send an update to the group to confirm its Team Tracking status.
5. Click **Done**.

Sending Team Updates

When you make changes to a Team Tracking group, such as adding or removing members or changing names, you must send a team update message using one of the following methods:

- From the **Groups and Users** tab, select a Team Tracking group, and click **Send Team Update**.
- From the **Groups and Users** tab, select a Team Tracking group, click **Group Settings**, select the **Team Tracking** tab, and click **Send**.

Team Tracking Byte Calculator

Use the calculator to estimate total byte usage per month, per user, with Team Tracking enabled. This helps you select the most appropriate data plan to avoid costly overages.

You can access the calculator during the Team Tracking activation process or by clicking **Estimate Byte Usage** on the Team Tracking page.

The byte calculator allows you to enter details, including the number of users, the hours spent tracking, the preferred tracking intervals, and the average length and frequency of text messages sent per day. Tracking Only devices can only contribute to Team Tracking. Team Tracking devices can both contribute to and receive Team Tracking messages.

When Team Tracking is enabled, all users in a group can view the locations of other enabled devices on a paired mobile device. Team Tracking is fully compatible with inReach Mini and older devices. Newer inReach devices using the Garmin Explore™ app can contribute to Team Tracking, but cannot participate in group messaging or act as the Team Tracking Receiver. inReach 1.0/1.5 can send, but not receive messages.

Pairing Team Tracking Devices with Earthmate®

Team Tracking only shows users in the group on paired mobile devices. Team Tracking does not appear on inReach devices or on the Garmin Explore app.

1. From the app store on your compatible smartphone*, install and open the Earthmate app.
2. Follow the on-screen instructions to pair your device with the app using Bluetooth® technology.

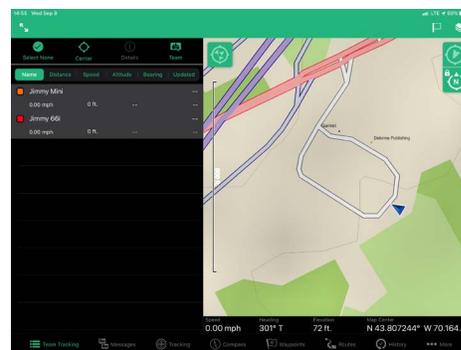
NOTE: For detailed pairing instructions, go to support.garmin.com.

When you are in a Team Tracking group, a Team Tracking option automatically appears in the menu.

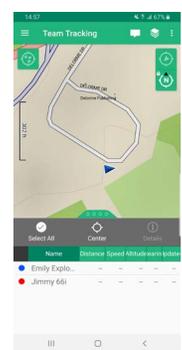
Locating Users on the Map

You can select users and tap **Center** to automatically center the map on the selected users. You can view the location, speed, and direction of travel for each selected user.

Apple®



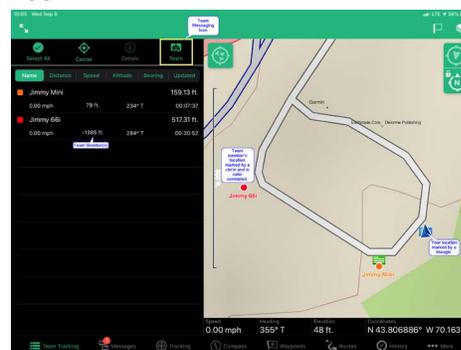
Android™



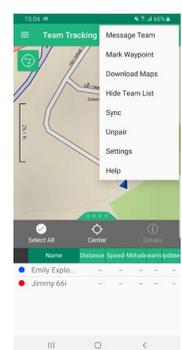
Sending Messages to the Team

You can send messages to the team by tapping **Team** (on Apple devices) or **Message Team** (on devices with Android).

Apple



Android



NOTE: Always verify that users have the latest version of the Earthmate app and the latest device firmware downloaded.

NOTE: It is important that mobile devices display the correct time of day and are in the same time zone as the users. Incorrect times can cause inaccurate figures in the Updated column.

Troubleshooting

NOTE: You should always test the Team Tracking feature before use.

Why am I seeing myself in the Team Tracking list?

The inReach device needs to know who you are. This is set automatically during activation. To fix the issue, reset the device to the factory default settings, and reactivate it.

My Updated Time is always wrong. I see negative numbers for time differences.

Make sure the clock on your tablet or smartphone is accurate and in the correct time zone.

The users in my list are incorrect.

Send a team update message to ensure all recent changes are applied to the group.

My team is not updating.

Try the following:

- Make sure all inReach devices have a clear view of the sky and can connect with the satellites.
- Check the Bluetooth connection.
- Make sure the inReach device and the Earthmate app are updated to the latest firmware and software versions.
- Restart the inReach device and pair it with the app again.
- Make sure the administrator account is configured to allow Team Tracking and the Team Tracking group is set up correctly.
 - Check **Group Settings** to see if users are selected to receive Team Tracking messages.
 - Make sure tracking is turned on for all inReach devices.
 - Wait for the Team Tracking setup is complete.
- Are devices stationary? You may need to override rest intervals in the **Manage Profiles** section.

For additional assistance, contact the Professional Support team at professional.support@garmin.com or 1-800-293-2389.

*See [Garmin.com/earthmatefaq](https://www.garmin.com/earthmatefaq) for compatibility.

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